

# Property Decision

RE: [REDACTED] - NSW TG Property decision

TAG SC6 Financial Admin 2

16/05/2022 9:44 AM

To: [REDACTED]

Good morning [REDACTED]

Thank you for your emails.

In reply to your below email in relation to consultation with stakeholder pertaining to the future of the property, the below dates outline when the process and formality and replies of the future of your mother's property was discussed;

- 27/09/2018 – call that discussed the future of the property process
- 15/01/2019 – email that outlined seeking views of future of property after LJ Hooker report is received
- 05/04/2019 – letter sent via registered post and email version in regards to seeking views of future of property
- 10/04/2019 – call in relation to views of the property from you
- 09/05/2019 – call in relation to views of the property from you
- 16/05/2019 – email relating to views of the property from you
- 23/05/2019 – email relating to view of the property from you

I can see throughout your Mother's file, NSW Trustee and Guardian has consulted with you and provided you with the necessary property documentations such as;

- Statement of Advice from our Financial Planning Unit,
- Sale and Leasing report, and
- Property inspection report

Kind regards

**Fleur**

Fleur Dawkings - JP | Senior Client Services Officer, Estate Management | Trustee Services



NSW Trustee  
& Guardian

[1300521930@tag.nsw.gov.au](mailto:1300521930@tag.nsw.gov.au) | 1300 521 930  
Locked Bag 5115 Parramatta NSW 2124 | [www.tag.nsw.gov.au](http://www.tag.nsw.gov.au)

Here for life's most critical moments



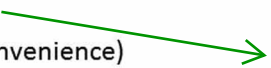
I work flexibly. I'm sending this message now because it's a good time for me, but I don't expect that you will read, respond to or action it outside of your own regular hours

The above email from TAG is in response to my email which is on the following page...

**From:** [REDACTED]  
**Sent:** Monday, 25 April 2022 7:22 PM  
**To:** TAG SC6 Financial Admin 2 <1300521930@tag.nsw.gov.au>  
**Subject:** Re: [REDACTED] NSWTG Property decision

**CAUTION:** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

On the first page of the attached PDF  
(and highlighted in yellow by me for your convenience)  
it is stated by Maria Pywell that:



**See the following page**

“All relevant stakeholders were consulted with the sales option supported by NSW Trustee & Guardian Financial Planning Unit advice.”

I do not believe this to be true.  
Please send me evidence of such consultation with me.

--  
[REDACTED]

*The property decision email which I never was consulted on follows...*

**From:** [TAG SC6 Financial Admin 2](#)  
**Sent:** Thursday, December 17, 2020 4:42 PM  
**To:** [REDACTED]  
**Subject:** Re: Ana Stojsic - NSWTG Property decision

Good afternoon [REDACTED]

Please find attached property decision letter for [REDACTED]

Kind Regards,

Maria

**Maria Pywell** | Senior Client Services Officer | Trustee Services



**NSW Trustee & Guardian**

1300521930@tag.nsw.gov.au | 1300 521 930  
Locked Bag 5115 Parramatta NSW 2124 | [www.tag.nsw.gov.au](http://www.tag.nsw.gov.au)

Here for life's most critical moments



Mr [REDACTED]  
5 Oak St  
ASHFIELD NSW 2131

Email: [REDACTED]

Date: 17/12/2020

Our Ref: 567498/T2D  
Our Fax: 02 8688 9703

**RE:** [REDACTED]  
**Property:** [REDACTED] ASHFIELD NSW 2131  
**CRN:** [REDACTED]

Dear [REDACTED]

As you are aware NSW Trustee and Guardian (NSWTG) manages the financial affairs of [REDACTED] under the *NSW Trustee and Guardian Act 2009* following an Order dated 05/06/2018.

This letter is to advise you that NSW Trustee and Guardian, has made a decision to sell the property at [REDACTED] ASHFIELD NSW 2131.

The decision was made pursuant the *NSW Trustee and Guardian Act 2009* and is consistent with the advice received from NSWTG's Financial Planning Team.

**Decision to sell is made for the following reasons:**

All relevant stakeholders were consulted with the sales option supported by NSW Trustee & Guardian Financial Planning Unit advice.

NSWTG has considered the future of the property located [REDACTED] Ashfield NSW 2131 to meet the ongoing costs of her Aged Care accommodation at [REDACTED]

Department of Human Services has cancelled Mrs [REDACTED] pension as the documentary evidence to support the former home was leased (with income) from 5 June 2018 to present was insufficient. To date, despite ongoing requests by NSWTG to you requesting copies of the bank statements showing the lease payments have not been fulfilled.

By selling the property, the client will no longer be paying ongoing property costs.

**Decision - Chattels and personal inventory:**

Current occupant (Mr [REDACTED]) to be provided the opportunity to vacate the property and remove any personal items.

At same time – clients daughter [REDACTED] to be informed and provided the opportunity to attend the property and collect items of value on her mother's behalf.

NSWTG will raise an inventory inspection to table the chattels and assess the value of remaining contents.

Arrange sale of any items of value (non-personal) not collected (or wanted) by the client.

Approved to proceed with disposal of remaining items at the property.

Any additional valuables retrieved during the property clear out and disposal process, be sent to NSWTG for safe custody & forwarding to the client when appropriate to do so.

If you disagree with this decision, you can ask for the decision to be reviewed. This must be done in writing within 28 days of being told of NSWTG's decision. Send your written request to Manager Quality Service and Community Relations. It would be helpful if you could outline the reasons why you believe that the decision is not in your best interests.

I enclose a Fact Sheet on **Reviews of Decisions** for your information.

Yours faithfully



Maria Pywell  
Senior Client Service Officer  
Service Centre Newcastle 6  
**NSW Trustee and Guardian**